

ED Warm Handoff

Goal

Connect clients with substance use disorder needs to treatment and support services by:

- ✓ Establishing a 24/7 call center
- ✓ Placing certified recovery coaches/peer advocates in the ED
- ✓ Expanding treatment providers' hours of operation
- ✓ Conducting SUD level-of-care in the ED

Project Oversight

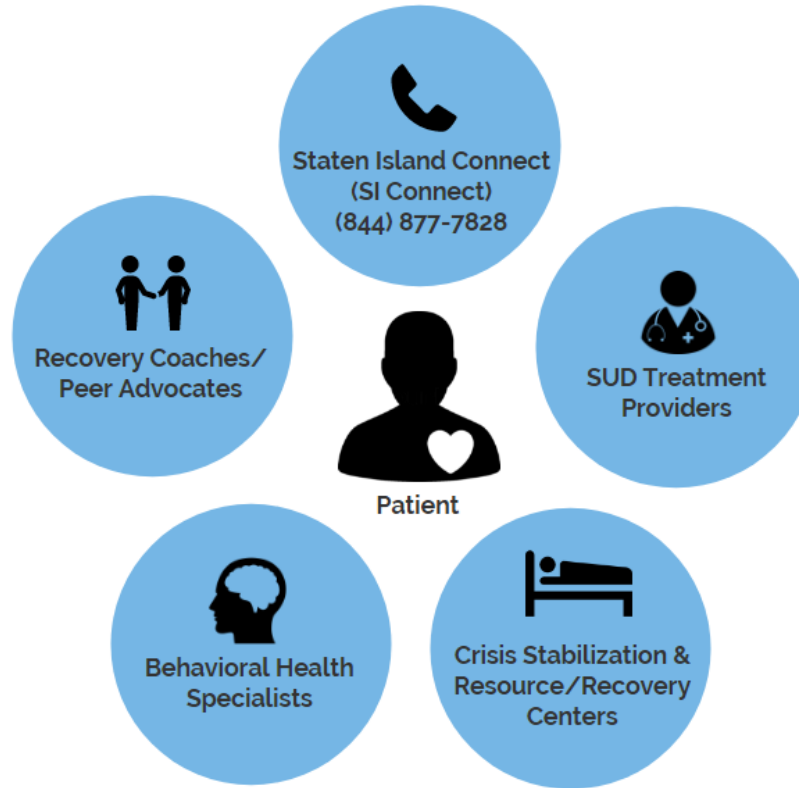


Staten Island
Performing Provider System

Staten Island Partnership
for Community Wellness

Richmond University
Medical Center
An Affiliate of The Mount Sinai Health Network

TRTC THE RESOURCE TRAINING CENTER
THE BRIDGE TO YOUR FUTURE



Workflow

Patient Arrival & Medical Assessment

Psychosocial & Level of Care Assessment

Peer Engagement

Appointment/Transportation Scheduling

Handoff/Escort

Follow-up